

TROUBLESHOOTING TIPS

by

REDMON
Since 1883



Thank you for purchasing a model 7475 Redmon scale. We are sure you'll enjoy it for many years to come.

Redmon

If your scale is reading erratically, check the following possible issues.

1. All four feet must touch the floor surface (this is how the scale senses the weight). Ensure the scale is placed on a solid (not carpet) even surface that is clear of debris.
2. Make certain batteries are inserted properly (check the diagram inside the battery compartment for the + and -). If the battery integrity is in question replace them with new.
3. Sensor interference (dirt or debris inside the sensor housing) - use compressed air (not high volume – use canned air for cleaning your computer keyboard or comparable) and clear debris from each sensor housing. This unit uses a delta sensing method. So, it takes a reading from all four sensors (feet). Note the feet should have a freedom of movement. Over time they could collect debris under or inside the housing which could skew a reading.

If you are still having issues feel free to contact our customer service team at info@wcredmon.com.

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